

SLEEP AGAIN

Pest Control

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(PEST-CUE)
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General Release and Save Harmless

I/We, the undersigned, reside at, _____, Ontario,
(Street Address) (City/Town)

and I/We have been advised by Sleep Again Hot Air Pest Elimination and Purification that certain items must be removed from my/our residence to avoid damage that may be caused by heat during a treatment for bed bugs which specifically involves the treatment of my/our residence with extremely high heat. I/We covenant and agree that my/our failure to remove such items that do become damaged as a result of such high heat will be our full responsibility to repair or replace and that Sleep Again Hot Air Pest Elimination and Purification shall be and are hereby released and saved harmless from any claims by me/us or by any third party (including but not limited to my/our insurance company) for any and all losses and/or damages resulting from my/our failure to remove such items.

Dated at, _____, Ontario, this _____ day of _____, 20____.

Owner's Signature(s)

Date

Print Owner's Name(s)

Departures and Re-Entry Procedures for Heat Treatment

If you have purchased bed bug mattress and box spring covers ahead of time, please have them available for the technicians before you leave, so our technicians can cover your beds following the Treatment. We have bed bug covers available for purchase if you have not previously purchased them. Please provide the following information, in advance of your Treatment date, if you would like to purchase covers from us.

- The number of beds
- The size(s) of covers needed for your beds.

Departure:

Before your Heat Treatment, please ensure that you;

- Follow all instructions on the *Tenant Information for Heat Sensitive Items* list.
- If you have pets, give them a vigorous brushing and dusting with Diatomaceous earth before you leave with them (bed bugs do not live on animals, but they can be carried on them.) Make sure fish have been removed.
- Wear clothes that come straight from the dryer (to reduce the likelihood of leaving home with bed bugs or their eggs on your clothes).
- Leave backpacks, luggage, shoulder bags, purses etc. so they will be treated.
- Carry all that you need with you for the day, meds, credit cards, ID, keys etc.

Check meds carefully for bugs or eggs, credit cards and any plastic cards should be washed thoroughly with pure hot water as well as keys. Do not take key buds with you, leave them to be heated.

If you have questions or concerns one of our technicians can assist you.

- If your pet(s) has a garage, barn or outdoor sleeping area, be sure to wash all bedding (on high heat) and/or dispose of straw.

Return/Re-Entry Procedures:

- Re-brush and dust your pet(s) before entering your dwelling upon returning home.
- Put the clothes you have been wearing for the day of the Treatment into the washing machine, wash and dry upon your return.
- If we have steam cleaned your vehicle, it is possible that the seats may still be damp when you return.
- If you have furniture with glue, allow it to cool after your residence has been treated. Re-enforce with screws if necessary before using the furniture.

Then Relax...and Sleep Again.

SLEEP AGAIN Pest Control

140° Eliminates Those Pests

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Owner and Tenant Information for Heat Sensitive Items

Category One: Items that can be rinsed with pure hot water in the bath tub.

Category Two: Items that can be stored in the refrigerator.

Category Three: Items that must be removed from the home.

Category Four: Items to be placed in a freezer bag and placed in freezer for 30 days.

The following items must be removed from the home:

Category One	Category Two	Category Three	Category Four
Crocs and plastic shoes Plastic and wood blinds	Carbonated beverages	Living plants	Wax candles Wax crayons Lip stick
Aerosol cans, including cans of spray paint	Peanut butter cooking oil	All animals	Stick deodorant Cosmetics
Fire extinguishers	Chocolates	Including fish from fish tanks and fish bowls	Ammunition Roads flares, etc.
And other combustible items, etc.	Wines, liquors, etc.	Oil paintings	Vinyl records Audio/ Video tapes

For warranty purposes the below items and procedures need to be followed prior to HEAT treatment.

The following steps must be completed in order to satisfy our warranty requirements. The purpose of these requirements is to allow proper airflow, as our heat treatment will not be effective if air cannot flow freely.

<input type="checkbox"/> Clothes must be washed and dried, bagged and sealed in clean garbage bags Bags can be twisted tight and sealed with twist ties or folded in a pleaded manner and duct taped.	<input type="checkbox"/> Luggage that needs to be treated, needs to be opened and emptied.	<input type="checkbox"/> Books need to be standing up and opened.
<input type="checkbox"/> Overcrowded rooms need to be re-arranged for proper airflow. <input type="checkbox"/> This is important	<input type="checkbox"/> Paperwork and other stationary type materials need to be sorted and thinned out	<input type="checkbox"/> Book shelves, china cabinets, etc. need to be pulled six inches from wall to allow air flow.
<input type="checkbox"/> Closets must be emptied, excluding dry cleaned clothing (remove plastic baggage) <input type="checkbox"/> Leave one inch air space between clothing	<input type="checkbox"/> Dresser drawers and storage chests needs to be opened and emptied (Washed, dried, bagged)	If you have any questions, please call (519) 965-4646

Other Preparations:

- Please move book shelves, china cabinets, dressers, and other furniture 6-8 inches away from the walls, so heat will penetrate the walls.
- Please remove switch plate and outlet covers, so heat will penetrate walls (if you have children do this just before the technicians arrive to avoid electrical hazards.)
- All electrical items must be powered down during treatment and must be unplugged during treatment (except fridges and freezers.)
- Bed sheets and blankets should be stripped and washed the morning of the treatment. Comforters can be left to be heated.
- If you require medications, please ensure that you have taken a daily supply with you. Occupants will NOT have access to their units and/or goods until completions of treatment.
- Fish tank: remove fish from the tank, cover the tank (so nothing falls in), and unplug the water pump for the treatment process.
- Children's toys should be handled carefully. Many include batteries that need to be removed. If there are a lot of toys, these must be moved throughout the home in order to reduce clutter in the occupying room.
- At the end of the treatment mattress covers must be installed on all beds, these covers can be purchased from stores or from Sleep Again.

At the end of the treatment, your home will be extremely hot, and may remain uncomfortably warm for the entire evening, into the morning. It takes a long time for your air conditioner to catch up and cool down the house after our heat treatment. Do not be alarmed, this is normal, and even though uncomfortable, well worth it knowing your bed bugs are gone.

*Note: Some furniture is held together with glue that may melt during the treatment. Please make sure you move all heavy items off of these items, as they may weaken and fail during treatment. During our treatment procedure, you should move valuable items in order to avoid accidental breakage. Our crews are not responsible for items in your home that may be broken while we are moving your furniture. In order to successfully eliminate your bed bug issue, we need to move furniture, therefore please move all breakable items into safe areas.

Tenants' & Owner's & Landlord's Signature(s)

Date:

Date:

Sleep Again Pest Control's Technician Warranty Approval